

Booking terms and Conditions for Eurail&Interrail:

SWEDEN

- 1) International Night train Malmö-Berlin, Carrier: **Snälltåget**.
 - a) Only compartments with 6-couchettes are available on this train. It is not possible to book a private compartment for the Pass Holders if the number of travelers is smaller than number of beds in a compartment (6).
 - b) The customer needs to hold a Global Pass or One Country Pass valid in Sweden.
 - c) Reservations qualify for a refund if cancelled 7 day before the departure of the train. Refund amount: Reservation fee deducted 10 EUR per person
 - d) No refund if the reservations are cancelled less than one day before departure or if they have not been cancelled at all.

- 2) Swedish Carrier that offers reservations on their trains (please see below for details).
 - a) The customer needs to hold a Global Pass or One Country Pass valid in Sweden.
 - b) Carrier **Kustpilen**; Reservation does not qualify for a refund.
 - c) Carrier **SJ**: Reservations qualify for a refund if cancelled before departure of the train. Refund amount: full reservation fee.
 - d) Carrier **Snälltåget**:
 - i) Day trains: Reservations qualify for a refund if cancelled at least 24 hours before departure of the train. Refund amount: Reservation fee deducted 5 EUR per person.
 - ii) Night train: It is not possible to book a private compartment for the Pass Holders if the number of travelers is smaller than number of beds in a compartment. Reservations qualify for a refund if cancelled 7 day before departure of the train. Refund amount: Reservation fee deducted 10 EUR per person.
 - iii) No refund if the reservations are cancelled less than 7 days before departure (for sleeping accommodation) or less than 24 hours (for seat reservation) or if they have not been cancelled at all
 - e) Carrier **Tågkompaniet**: Reservations qualify for a refund if cancelled before departure of the train. Refund amount: full reservation fee.
 - f) Carrier **Öresundståg**: Reservations qualify for a refund if cancelled before departure of the train. Refund amount: full reservation fee.

DENMARK:

- 1) Domestic trains, Carrier: **DSB**.
 - a) The customer needs to hold a Global Pass or One Country Pass valid in Denmark.
 - b) Reservations are non-refundable

- 2) International trains:
 - a) Denmark – Sweden, Carrier **Öresundståg**:
 - i) The customer needs to hold a Global Pass or One Country Pass valid in both countries.
 - ii) Reservations qualify for a refund if cancelled before departure of the train. Refund amount: full reservation fee.
 - b) Denmark – Sweden, Carrier: **SJ**

- i) The customer needs to hold a Global Pass or One Country Pass valid in Sweden.
- ii) Reservations qualify for a refund if cancelled before departure of the train. Refund amount: full reservation fee.

NORWAY:

- 1) Domestic day and night trains, Carrier: **NSB**
 - a) The customer needs to hold a Global Pass or One Country Pass valid in Norway.
 - b) On night train only Single Sleeper, Double Sleeper and seats are available. Second class Pass is sufficient to travel in the Singla and Double Sleepers.
 - c) First class Pass Holders can book "NSB Komfort" class free of charge. This class is available only on long-distance day trains.
 - d) Reservations are non-refundable
- 2) International trains to Sweden, Carrier: **SJ**
 - a) The customer needs to hold a Global Pass or One Country Pass valid in Sweden
 - b) Reservations qualify for a refund if cancelled before departure of the train. Refund amount: full reservation fee.

FINLAND:

- 1) Domestic day and night trains, Carrier: **VR**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in Finland.
 - b. Reservations qualify for a refund if cancelled before departure of the train. Refund amount: Reservation fee deducted 10% refund fee, but not less than 4 EUR per person.

GERMANY:

- 1) Domestic day trains, Carrier: **DB**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in Germany.
 - b. Reservations are non-refundable
- 2) International night trains:
 - a. Carrier: **EuroNight**
 - i. **Wien –Berlin v.v (CHOPIN) 40406/40477**
 1. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 2. Reservations qualify for a refund. Refund amount:
 - a. Cancelled at least 1 day before departure: Reservation fee deducted 20%, minimum 5 EUR per person
 - b. Cancelled same day as departure: 50% refund fee, minimum 5 EUR per person
 - c. Not cancelled at all: no refund

ii. **Zagreb-Munich (LISINSKI) 498/50463, Munich-Budapest (KALMAN IMRE) 462/463, Berlin-Budapest (METROPOL) 476/477**

1. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 2. Reservations qualify for a refund. Refund amount:
 - a. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - b. Not cancelled at all: no refund
- b. **Malmö-Berlin, Carrier: Snälltåget.**
- i. Only compartments with 6-couchettes are available on this train. It is not possible to book a private compartment for the Pass Holders if the number of travelers is smaller than number of beds in a compartment (6).
 - ii. The customer needs to hold a Global Pass or One Country Pass valid in Sweden.
 - iii. Reservations qualify for a refund if cancelled 7 days before the departure of the train. Refund amount: Reservation fee deducted 10 EUR per person
 - iv. No refund if the reservations are cancelled less than a week before departure or if they have not been cancelled at all.

3) International day trains:

- a. **Germany – Poland, Carrier: DB / PKP**
 - i. Reservation is non-refundable
 - ii. If the Pass is not valid in Poland and a Partial Pass Fare has been booked, reservations qualify for a refund. Refund amount:
 1. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 2. Not cancelled at all: no refund

SWITZERLAND:

1) Domestic trains, Carrier: **SBB / private railway companies included in Eurail Pass**

- a. The customer needs to hold a Global Pass or One Country Pass valid in Switzerland.
- b. Reservations are non-refundable

2) International night trains:

- a. Carrier: **EuroNight**
 - i. **Zurich - Budapest (WIENER WALZER) 40462/40463**
 1. The customer needs to hold a Global Pass or One Country Pass valid in at least one of the countries in the journey
 2. Reservations qualify for a refund. Refund amount:
 - a. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - b. Not cancelled at all: no refund
 - ii. **Zurich – Villach - Zagreb (ALPINA) 414/40465**
 1. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 2. Reservations qualify for a refund. Refund amount:

- a. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
- b. Not cancelled at all: no refund

POLAND:

- 1) Domestic day and night trains, Carrier: **PKP**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in Poland
 - b. EIC Premium (EIP) trains require an additional supplement of €10 per person
 - c. Reservations are non-refundable
- 2) International day trains Germany – Poland, Carrier: **DB / PKP**
 - a. Reservation is non-refundable
 - b. If the Pass is not valid in Poland and a Partial Pass Fare has been booked, reservations qualify for a refund. Refund amount:
 - i. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - ii. Not cancelled at all: no refund
- 3) International night trains, Carrier: **EuroNight / PKP**

Second class Pass is sufficient to travel in the Deluxe Sleepers.

 - a. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - b. Reservations qualify for a refund. Refund amount:
 - i. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - ii. Not cancelled at all: no refund

CZECH REPUBLIC:

- 4) Domestic day trains, Carrier: **CD**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in Czech Republic
 - b. Reservation is non-refundable
 - c. Reservations for SuperCity trains (SC) qualify for a refund. Refund amount:
 - i. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - ii. Not cancelled at all: no refund
- 5) International day trains, Carrier: **DB / CD / PKP / MAV / RJ**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - b. Reservations qualify for a refund. Refund amount:
 - i. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - ii. Not cancelled at all: no refund
- 6) International night trains, Carrier: **EuroNight / PKP**

Second class Pass is sufficient to travel in the Deluxe Sleepers.

 - c. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - d. Reservations qualify for a refund. Refund amount:
 - i. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - ii. Not cancelled at all: no refund

SLOVAKIA:

- 7) Domestic day trains, Carrier: **ZSSK**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in Slovakia
 - b. Reservations for SuperCity trains (SC) qualify for a refund. Refund amount:
 - i. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - ii. Not cancelled at all: no refund

- 8) International day trains, Carrier: **CD / PKP / MAV / ZSSK**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - b. Reservation is non-refundable

- 9) International night trains, Carrier: **EuroNight / CD / PKP / ZSSK / MAV**

Second class Pass is sufficient to travel in the Deluxe Sleepers.

 - e. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - f. Reservations qualify for a refund. Refund amount:
 - i. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - ii. Not cancelled at all: no refund

HUNGARY:

- 10) Domestic day trains, Carrier: **MAV**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in Hungary
 - b. Reservation is non-refundable

- 11) International day trains, Carrier: **ÖBB / MAV / PKP / CD**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - b. Reservation is non-refundable

- 12) International night trains:
 - a. Carrier: **MAV / ÖBB / CFR / PKP**

Second class Pass is sufficient to travel in the Deluxe Sleepers.

 - i. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - ii. Reservations qualify for a refund. Refund amount:
 1. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 2. Not cancelled at all: no refund
 - b. Carrier: **EuroNight**
 - i. **Zurich - Budapest (WIENER WALZER) 40462/40463**
 1. The customer needs to hold a Global Pass or One Country Pass valid in at least one of the countries in the journey
 2. Reservations qualify for a refund. Refund amount:
 - a. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - b. Not cancelled at all: no refund
 - ii. **Munich-Budapest (KALMAN IMRE) 462/463, Berlin-Budapest (METROPOL) 476/477**

1. The customer needs to hold a Global Pass or One Country Pass valid in all countries
2. Reservations qualify for a refund. Refund amount:
 - a. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - b. Not cancelled at all: no refund

SPAIN:

- 1) Domestic day and night trains, Carrier: **RENFE**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in Spain
 - b. First class is required to travel in classes Preferente and Turista Plus on the day trains and for single and double sleepers on the night trains
 - c. Reservations qualify for a refund. Refund amount:
 - i. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - ii. Not cancelled at all: no refund
- 2) International day trains, Carrier: **RENFE-SNCF Cooperation**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - b. Reservations qualify for a refund. Refund amount:
 - i. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - ii. Not cancelled at all: no refund
- 3) International night trains, Carrier: **RENFE**

Second class Pass is sufficient to travel in the Deluxe Sleepers.

 - g. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - h. Reservations qualify for a refund. Refund amount:
 - i. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - ii. Not cancelled at all: no refund

CROATIA:

- 1) Domestic day and night trains, Carrier: **HZPP**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in Croatia
 - b. Reservation is non-refundable
- 2) International day trains, Carrier: **HZPP, MAV, ÖBB**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - b. Reservation is non-refundable
- 3) International night trains, Carrier: **EuroNight**

Second class Pass is sufficient to travel in the Deluxe Sleepers.

 - i. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - j. Reservations qualify for a refund. Refund amount:
 - i. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - ii. Not cancelled at all: no refund

SLOVENIA:

- 1) Domestic day and night trains, Carrier: **SZ**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in Slovenia
 - b. Reservation is non-refundable
- 2) International day trains, Carrier: **HZPP, MAV, ÖBB**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - b. Reservation is non-refundable
- 3) International night trains, Carrier: **EuroNight**

Second class Pass is sufficient to travel in the Deluxe Sleepers.

 - a. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - b. Reservations qualify for a refund. Refund amount:
 - i. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - ii. Not cancelled at all: no refund

ROMANIA:

- 1) Domestic day and night trains, Carrier: **CFR**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in Romania
 - b. Reservation is non-refundable
- 2) International day trains, Carrier: **CFR, MAV**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - b. Reservation is non-refundable
- 3) International night trains, Carrier: **MAV / ÖBB / CFR / PKP**

Second class Pass is sufficient to travel in the Deluxe Sleepers.

 - i. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - ii. Reservations qualify for a refund. Refund amount:
 1. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 2. Not cancelled at all: no refund

SERBIA:

- 1) Domestic day and night trains, Carrier: **ŽS**
 - a. The customer needs to hold a Global Pass or One Country Pass valid in Croatia
 - b. Reservation is non-refundable
- 2) International night trains, Carrier: **EuroNight**

Second class Pass is sufficient to travel in the Deluxe Sleepers.

 - a. The customer needs to hold a Global Pass or One Country Pass valid in all countries
 - b. Reservations qualify for a refund. Refund amount:
 - i. Cancelled before departure: Reservation fee deducted 10%, minimum 4 EUR per person
 - ii. Not cancelled at all: no refund